

NHIC

NATIONAL HOME IMPROVEMENT COUNCIL



2025

Membership Information

Contents

THE VOICE OF HOME IMPROVEMENT	03
NHIC AT A GLANCE	04
COLLABORATION	06
MEMBERSHIP BENEFITS	08
MEET THE NHIC	10
HOW WE WORK	11



The Voice of Home Improvement

The National Home Improvement Council (NHIC) is the umbrella organisation representing the UK's repair, maintenance, and home improvement sector. It comprises a consortium of organisations representing over 1.5 million micro-SMEs and sole traders who make the home improvement sector diverse and professional.

As the voice of home improvement, NHIC represents hundreds of trades and sub-trades. The members of the NHIC contribute over £15 billion each year to the UK economy, and they deliver over 1.5 million hours of CPD training annually to raise standards and provide quality improvements to the nation's homes. NHIC supports solutions that help the 1.5 million RMI professionals become net-zero-ready, ensuring that the proposed solutions deliver real-world impact.



NHIC At a Glance

Our organisation is a lively and dynamic membership group, and we strive to ensure that home improvement and domestic RMI remain a top priority for the government.

We continue to promote a culture of change and action, operating as a value-driven, not-for-profit organisation. Any surplus finance is directed towards research programs that meet the industry's and society's energy and water-efficient home requirements through the **NHIC Educational Trust**.

[FIND OUT MORE ABOUT THE TRUST >](#)



Our Vision

REDUCING ENERGY DEMAND THROUGH IMPROVED HOUSING

By promoting collaboration among its members, the wider industry, and the government, NHIC is not only finding solutions to help RMI professionals become net-zero-ready, but also addressing the issue of fuel poverty that affects many households in the UK. Active industry engagement and collaboration are crucial to ensure that the proposed solutions have a real-world impact and can help alleviate the challenges faced by vulnerable communities.



Objectives and Goals

PROVIDING EXPERT SUPPORT

- > Our goal is to support the repair, maintenance, and home improvement industry in its journey towards a low-carbon and sustainable future by improving productivity in decarbonisation.
- > We aim to understand and communicate the decarbonisation process and contribute positively to its implementation plans.
- > Our priority is confidently supporting homeowners in repairing, maintaining, and improving their homes while embracing change and promoting diversity, equality, and inclusivity.



Climate Leadership

PRIORITISING DECARBONISATION

The NHIC acknowledges the significant contribution of existing homes towards the climate emergency and the goal of achieving net-zero carbon emissions by 2050. As a Construct Zero Partner and having signed the Climate Pledge, the NHIC leads the way in the UK home improvement and RMI industry, making a real difference in decarbonising the nation's homes.

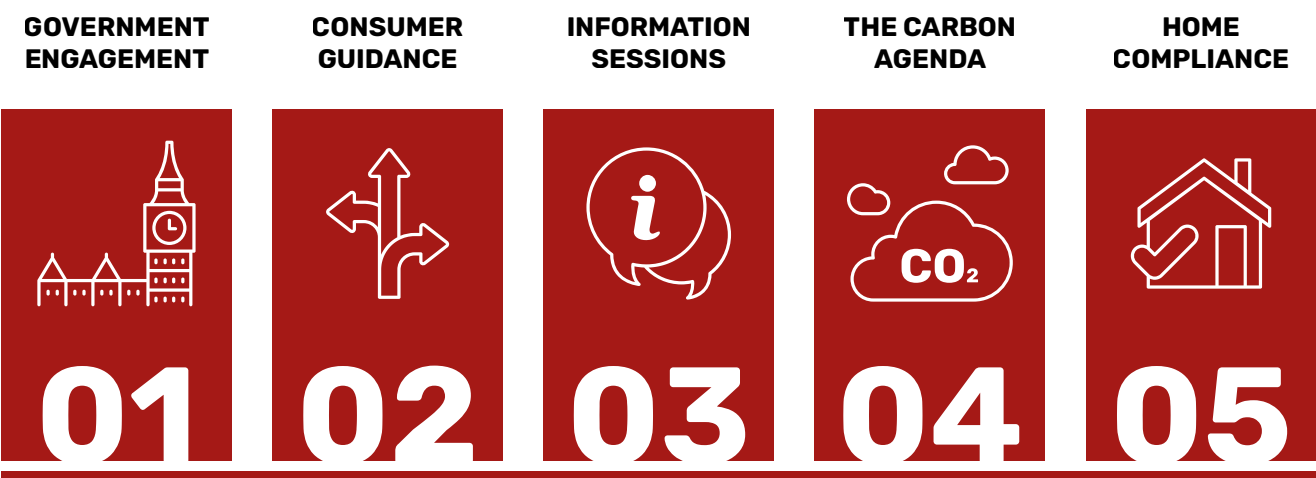
Collaboration

NHIC continues to inform, support, influence and connect members while being an impartial and trusted source of evidence-based expertise and knowledge. Using our breadth of membership, we genuinely reflect the changing voice of the home improvement and RMI sector.

The home improvement sector is constantly changing and evolving. For the industry to succeed and meet the improvement demands placed upon it, there needs to be collaborative forces in the built environment that enable the industry to unite and move forward.

As the NHIC, we stand at the forefront of this transformation. Our platform offers a unique opportunity for innovation to meet tradition, ideas to find their voice, and collaboration to produce robust outcomes for the industry.

Our 2025 approach is built on five pillars that bring value to our members, each signifying a vital aspect of our commitment to driving excellence in the home improvement sector.



Our Conclusion

By concentrating on these five strategic areas in 2025, NHIC will enhance the industry’s collaboration, information sharing, growth and reputation and build the membership base of NHIC as it becomes the body that many in government and industry turn to for information.

01 Government Engagement

The government’s vision for housing and construction will inevitably shape the trajectory of home improvement. By actively engaging in consultations that affect our sector, NHIC will be the industry’s voice, ensuring that policies are shaped with real-world insights and the collective expertise of our members. NHIC will be a driving force in collaborative response, enabling those who sometimes compete to promote a balanced response to the government. NHIC will ensure that those responsible for the consultation will be given an opportunity to engage directly with NHIC consultation response working groups.

02 Consumer Guidance

From our working groups’ collective outputs, NHIC will deliver guidance documents for the industry. These can serve as a compass for the industry on best practices regarding critical topic areas for the home improvement industry.

04 The Carbon Agenda (with CLC)

The world is rapidly moving towards a sustainable future, and the home improvement sector is pivotal in this journey. Partnering with the Construction Leadership Council, NHIC will concentrate on the Carbon agenda within the RMI (Repair, Maintenance, and Improvement) sector. The NHIC will lead the agenda for CLC within RMI aimed at promoting and implementing strategies that reduce carbon footprints within homes.

03 Information Sessions

Knowledge is the precursor to innovation. By hosting information sessions with industry-leading speakers and thought leaders, NHIC will continue to ensure that our community is always abreast of the latest trends, techniques, and tools. Additionally, our podcast series will provide on-the-go insights, drawing listeners into conversations about issues impacting home improvement’s present and future.

05 Home Compliance (Quality & Assurance)

NHIC’s focus on home compliance ensures that the sector upholds the highest standards of quality, competence, and safety. By collaborating with government bodies, local authorities, industry collectives, certification schemes and regulators, NHIC will promote the need for skilled tradespeople to deliver competent home improvement activities through accredited and regulated means, using compliant products for the work being undertaken.

Membership Benefits

The NHIC is an entity shaped by its members' vision and guidance. Joining as a member allows you to engage with the NHIC identity and share in the collective dedication to a collaborative effort focused on enhancing the quality of homes nationwide. As a member, you will enjoy a wide range of benefits, including:

SUPPORTING MEMBERSHIP

£1655
+ VAT



- Gain influential advocacy with our leadership that passionately argues for enhancing existing housing, reducing carbon footprints, and stimulating investment through a unified national refurbishment, maintenance, and improvement (RMI) strategy.
- Expand your professional circle through our regular Council and Strategic Forum gatherings alongside various digital and in-person events.
- Play a pivotal role in shaping industry standards by contributing to sector-driven government consultation feedback through the NHIC.
- Enjoy first-in-line access to NHIC guidelines, positioning your organisation at the forefront of industry knowledge.
- Stay informed with frequent updates that dissect critical shifts and trends within the home improvement and broader RMI sector, ensuring your organisation remains ahead of the curve.
- Enhance your online presence via a feature on the NHIC digital hub, complete with direct links to your website, amplifying your visibility.
- Receive exclusive invitations to NHIC's insightful informational sessions, keeping you abreast of the latest industry intelligence.
- Elevate your brand's prestige through affiliation with NHIC, with the privilege of displaying the NHIC membership emblem on your marketing assets and website, signalling your status to government entities and media alike.
- Benefit from strategic promotions through the NHIC's targeted and agile social media campaigns, increasing your organisation's digital footprint.
- Offer memorable experiences to your clients and key patrons at our NHIC Annual Conference, including elite gatherings such as the Parliamentary luncheon and House of Lords reception.
- Emphasise your commitment to social responsibility and environmental sustainability by joining initiatives highlighting energy conservation and reducing carbon emissions, showcasing your organisation's dedication to future-forward practices.

[APPLY FOR YOUR MEMBERSHIP HERE >](#)

STANDARD MEMBERSHIP

£3310
+ VAT



- Engage your top executives with influential policymakers and industry vanguards, fostering critical connections at the highest level of government and business.
- Empower your leaders to steer vital conversations and direct lobbying efforts that champion the collective mission to enhance the nation's housing.
- Offer your senior leaders the chance to shape the future by aligning with a respected, independent body endowed with extensive expertise and robust ties to senior government officials and decision-makers.
- Secure speaking and hosting opportunities at NHIC information events for your organisation, showcasing your executive team's thought leadership within the industry.
- Involve your executives in crafting pivotal NHIC guidelines and ensure that the industry's voice resonates in governmental consultations, influencing policy and practice.
- Integrate your leaders into a community dedicated to raising living standards and combatting fuel poverty, driven by a shared vision of improvement and sustainability.
- Provide exclusive access to research and insights on the latest industry movements, governmental strategies, and innovative technologies with the potential to transform your business.
- Create avenues for networking with peers—senior executives of leading firms in the sector—to exchange valuable insights and best practices and explore synergistic partnerships.
- Extend invitations to high-calibre events, conferences, and discussions that feature esteemed specialists and thought leaders, offering your executives a platform for influence and visibility.
- Present opportunities for your executives to engage in pivotal gatherings that unite industry and governmental stakeholders, fostering a collaborative environment for idea exchange and innovation.
- Facilitate direct dialogues with our President and NHIC NEDs for your executives, providing an insider perspective during strategic planning sessions, along with significant discounts on event sponsorships, enhancing their strategic influence and brand recognition.

Meet the NHIC

We are passionate about raising the standard and quality of home improvements across the UK and also supporting home owners and tenants in making the right choice when selecting contractors, trades persons or products for use in their home.

NHIC Presidents



RT HON
**LORD
STUNELL OBE**
PAST



RT HON
**BARONESS
MADDOCK**
PAST



RT HON
**LORD
RAYNSFORD**
PAST



RT HON
**LORD
BROOKE**
PAST



RT HON
**LORD
EZRA**
PAST

NHIC Board



**JON
VANSTONE**
CHAIR



**ANNA
THOMPSON**
VICE CHAIR, LABC



**HAYLEY
LORIMER**
FMB



**CHRIS
BEEDEL**
GGF



**FAISAL
HUSSAIN**
DGCOS, HICS, HIES



**FRANK
BERTIE**
NAPIT



**GEMMA
SWANKIE**
QANW



**PAUL
SIMPSON**
RECTICEL



**AVINASH
RAJAN**
TRUSTMARK



How We Work

The NHIC is the industry's voice, ensuring that policies are shaped with real-world insights and the collective expertise of our members. Our guidance documents will serve as a compass for the industry on best practices, and our information sessions and podcast series will keep you abreast of the latest trends, techniques, and tools.

NHIC is committed to the sustainability of the sector. Partnering with the Construction Leadership Council, NHIC leads the agenda for promoting and implementing strategies that reduce carbon footprints within homes. Our focus on home compliance ensures that the sector upholds the highest quality and safety standards.

By joining NHIC, you will be part of an organisation dedicated to driving industry excellence. Our strategic pillars in 2025 will enhance the industry's growth and reputation while building the membership base of NHIC. Take advantage of this opportunity to be part of a collaborative future for home improvement.

Join NHIC today!

If you'd like to join the NHIC, please get in touch with us and we can get the process started. We look forward to hearing from you.

JOIN NHIC >

✉ hello@nhic.org.uk
🌐 www.nhic.org.uk

📍 **The National Home Improvement Council (NHIC)**
Suite 2, Healey House, Dene Road, Andover, SP10 2AA

The time to work together to drive forward change, is now.

DOWNLOAD OUR MANIFESTO >

Get in touch...

**The National Home
Improvement Council (NHIC)**

Web: nhic.org.uk

Social: @TheNHIC

Email: office@nhic.org.uk

The logo for the National Home Improvement Council (NHIC). It features the letters 'NHIC' in a bold, white, sans-serif font. The letter 'H' is stylized to incorporate a white house silhouette with a chimney. The logo is set against a red rectangular background.

NATIONAL HOME IMPROVEMENT COUNCIL